



Product Change Notification

Change Notification #: 119568-00

Change Title: Select Intel® 500 Series Mobile Chipsets,
PCN 119568-00, Product Support,
Transitioning from Intel Architecture to Intel
Embedded Architecture

Date of Publication: June 05, 2023

Key Characteristics of the Change:

Product Support

Forecasted Key Milestones:

Last Demand Due Date to Local Intel Representative Prior to Product Support Change	July 28, 2023
Last Corporate Assurance Product Critical Date Prior to Product Support Change	October 13, 2023
Last Order Date Prior to Product Support Change	October 27, 2023
Orders are Non-Cancelable and Non-Returnable After	October 27, 2023
Last Shipment Date Prior to Product Support Change	June 28, 2024

Description of Change to the Customer:

No change for Intel Embedded Architecture customers.

Intel support for the products listed in the "Products Affected/Intel Ordering Codes" table below is moving to Intel Embedded Architecture for the continued support of Intel Embedded Architecture customers. The Intel Embedded Architecture terms, conditions, and pricing will go into effect for all customers after the "Last Shipment Date Prior to Product Support Change" listed above. Please contact your Intel sales representative if you have any questions regarding this change

Customer Impact of Change and Recommended Action:

There is no expected impact to Intel Embedded Architecture customers.

For Intel Architecture customers the tray products listed on the "Products Affected/Intel Ordering Codes" table should be managed in accordance to the "Key Milestones" listed above. "Last Demand Due Date" is the date your remaining demand for these products is due to your Intel representative. These products will only remain on Intel's Corporate Assurance Process until the "Last Product Discontinuance Order Date". The "Last Corporate Assurance Product Critical Date" is the last date that customers should submit a request for product utilizing Intel's standard Corporate Assurance Criticals Process. "Orders are Non-Cancellable and Non-Returnable" date applies to both Corporate Assurance and backlog after the "Last Product Discontinuance Order" date. At this date a snapshot will be taken of all remaining backlog and/or assurance and this quantity will become non-cancellable. The "Last Product Discontinuance Order Date" is the final day for customers who carry backlog to book the Assurance Intel has granted as of the "NCNR Date". For all customers Corporate Assurance must be booked and shipped by the "Last Product Discontinuance Shipment Date". From date of PCN publication, interim booking and turn back deadlines or separate Letter Agreements will apply vs. the standard Corporate Assurance Process.

Once product support is officially transferred to Intel Embedded Architecture, all discounts approved prior to "Last Shipment Date Prior to Product Support change" will no longer be honored.

Products Affected/Intel Ordering Codes:

Marketing Name	Platform	Product Code	S SPEC	MM#	Stepping
Intel® FH82RM590E Platform Controller Hub	EMBEDDED	FH82RM590E	S RKLR	99AAMF	B1
Intel® FH82HM570E Platform Controller Hub	EMBEDDED	FH82HM570E	S RKLS	99AAMG	B1
Intel® FH82QM580E Platform Controller Hub	EMBEDDED	FH82QM580E	S RKLT	99AAMH	B1

PCN Revision History:

Date of Revision:

June 05, 2023

Revision Number:

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Reason:

Originally Published PCN



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Customer is responsible for safety of the overall system, including compliance with applicable safety-related requirements or standards.

Intel technologies may require enabled hardware, software or service activation.

No product or component can be absolutely secure.

Your costs and results may vary.

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No response from customers will be deemed an acceptance of the change, and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below.

Americas Contact: asmo.pcn@intel.com

Asia Pacific/PRC Contact: apacgccb@intel.com

Europe Email: eccb@intel.com

Japan Email: jccb.ijkk@intel.com