



Product Change Notification

Change Notification #: 119784-00

Change Title: Select Intel® Optane™ Memory H10 and H20 with Solid State Storage, PCN 119784-00, Product Discontinuance, End of Servicing, End of Servicing Lifetime (EOSL), and End of Interactive Support (EOIS)

Date of Publication: January 17, 2024

Key Characteristics of the Change:

Product Discontinuance, End of Servicing

Forecasted Key Milestones:

End of Servicing Lifetime (EOSL)	January 17, 2024
End of Interactive Support (EOIS)	January 17, 2024

Description of Change to the Customer:

The Intel® Optane™ SSD SKUs listed in the products affected table will End of Servicing Lifetime (EOSL), and End of Interactive Support (EOIS).

For reference, the SKUs in the Products Affected table were previously published in PCN119247-00 for the end of life for Intel® Optane™ Memory H10 and H20 with Solid State Storage SKUs, while this new notification provides guidance on EOSL, and EOIS.

The Intel SKUs listed in the products affected table will End of life

Customer Impact of Change and Recommended Action:

EOSL and EOIS dates are effective per the End of Service Milestones above and as of the Date of Publication of this PCN. This notification is separate from Intel's warranties, supply guidance, and agreements. It does not alter, expand, or extend any existing contractual rights or obligations.

After EOSL, Intel concludes providing any functional and security updates for impacted products. After EOIS, Intel concludes providing interactive support, including technical support provided through web tickets, telephone, chat, community support forums, or email inquiries.

Please contact your local Intel Field Sales representative if you have any further questions about this EOSL and EOIS notice.

Products Affected/Intel Ordering Codes:

Marketing Name	Product Code	Affected MM#
Intel® Optane™ Memory H10 with Solid State Storage (32GB + 512GB, M.2 80mm PCIe 3.0, 3D XPoint™, QLC) Generic Single Pack	HBRPEKNX0202A08	999MJF
Intel® Optane™ Memory H10 with Solid State Storage (32GB + 512GB, M.2 80mm PCIe 3.0, 3D XPoint™, QLC) Generic 100 Pack	HBRPEKNX0202A06	999MJJ
Intel® Optane™ Memory H10 with Solid State Storage (32GB + 1TB, M.2 80mm PCIe 3.0, 3D XPoint™, QLC) Generic 100 Pack	HBRPEKNX0203A06	999MJK
Intel® Optane™ Memory H10 with Solid State Storage (16GB + 256GB, M.2 80mm PCIe 3.0, 3D XPoint™, QLC) Generic 100 Pack	HBRPEKNX0101A06	999MJH
Intel® Optane™ Memory H20 with Solid State Storage (32 GB + 512 GB, M.2 80mm PCIe 3.0 3D XPoint™ QLC) Generic 100 Pack	HBRPEKNL0202A	99A264
Intel® Optane™ Memory H20 with Solid State Storage (32 GB + 1 TB, M.2 80mm PCIe 3.0 3D XPoint™ QLC) Generic 100 Pack	HBRPEKNL0203A	99A26G
Intel® Optane™ Memory H10 with Solid State Storage (32GB + 1TB, M.2 80mm PCIe 3.0, 3D XPoint™, QLC) Generic Single Pack	HBRPEKNX0203A08	999MJG
Intel® Optane™ Memory H20 with Solid State Storage (32 GB + 512 GB, M.2 80mm PCIe 3.0 3D XPoint™ QLC) Generic Single Pack	HBRPEKNL0202A01	99A263
Intel® Optane™ Memory H10 with Solid State Storage (16GB + 256GB, M.2 80mm PCIe 3.0, 3D XPoint™, QLC) Generic Single Pack	HBRPEKNX0101A08	999MJ9
Intel® Optane™ Memory H20 with Solid State Storage (32 GB + 1 TB, M.2 80mm PCIe 3.0 3D XPoint™ QLC) Generic Single Pack	HBRPEKNL0203A01	99A26F

PCN Revision History:

Date of Revision:

January 17, 2024

Revision Number:

00

Reason:

Originally Published PCN



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No response from customers will be deemed an acceptance of the change, and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below.

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