



# Product Change Notification

**Change Notification #:** 818428-00

**Change Title:** Select Intel® Optane™ SSD DC D4800X Series,  
PCN 818428-00, Product Discontinuance and End of Servicing  
End of Life, End of Servicing Updates

**Date of Publication:** March 22, 2024

## Key Characteristics of the Change:

Product Discontinuance and End of Servicing

## Forecasted Key Milestones:

<b>Last Product Discontinuance Order Date:</b>	June 28, 2024
<b>Last Product Discontinuance Shipment Date:</b>	December 31, 2024
<b>End of Servicing Updates:</b>	December 31, 2024
<b>End of Interactive Support:</b>	December 31, 2024

## Description of Change to the Customer:

The Intel SKUs listed in the products affected table will End of life, End of Servicing Updates, and End of Interactive Support.

## Customer Impact of Change and Recommended Action:

Please determine your remaining demand for the products listed in the "Products Affected/Intel Ordering Codes" table and place your "Last Product Discontinuance Order" in accordance with the "Key Milestones" listed above.

ESU and EOIS dates are effective per the End of Service Milestones above and as of the Date of Publication of this PCN. This notification is separate from Intel's warranties, supply guidance, and agreements. It does not alter, expand, or extend any existing contractual rights or obligations.

After ESU, Intel will no longer provide Baseline Servicing to the broad market, such as through IPU or other similar update processes. After EOIS, Intel concludes providing interactive support, including technical support provided through web tickets, telephone, chat, community support forums, or email inquiries.

Please contact your local Intel Field Sales representative if you have any further questions about this End of Life notice.

## Products Affected/Intel Ordering Codes:

Marketing Name	Product Code	Affected MM#
Intel® Optane™ SSD DC D4800X Series (1.5TB, 2.5in PCIe 2x2, 3D XPoint™) Generic Single Pack	SSDPD21K015TA01	958885
Intel® Optane™ SSD DC D4800X Series (375GB, 2.5in PCIe 2x2, 3D XPoint™) Generic Single Pack	SSDPD21K375GA01	958883
Intel® Optane™ SSD DC D4800X Series (750GB, 2.5in PCIe 2x2, 3D XPoint™) Generic Single Pack	SSDPD21K750GA01	958884

## PCN Revision History:

**Date of Revision:**

March 22, 2024

**Revision Number:**

00

**Reason:**

Originally Published PCN



# Product Change Notification

## 818428-00

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No response from customers will be deemed an acceptance of the change, and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below.

**Americas Contact:** [asmo.pcn@intel.com](mailto:asmo.pcn@intel.com)

**Asia Pacific/PRC Contact:** [apacgccb@intel.com](mailto:apacgccb@intel.com)

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