



Product Change Notification

Change Notification #: 818692-00

Change Title: Select Intel® Optane™ SSD DC P5810X Series,
PCN 818692-00, Product Discontinuance and End of Servicing,
End of Life, End of Servicing Updates

Date of Publication: March 22, 2024

Key Characteristics of the Change:

Product Discontinuance and End of Servicing

Forecasted Key Milestones:

Last Product Discontinuance Order Date:	September 30, 2024
Last Product Discontinuance Shipment Date:	December 31, 2025
End of Servicing Updates:	March 31, 2025
End of Interactive Support:	December 31, 2025

Description of Change to the Customer:

The Intel SKUs outlined in the affected products table will reach their End of Life, End of Servicing Updates, and End of Interactive Support.

Customer Impact of Change and Recommended Action:

Please determine your remaining demand for the products listed in the "Products Affected/Intel Ordering Codes" table and place your "Last Product Discontinuance Order" in accordance with the "Key Milestones" listed above.

ESU (End of Servicing Updates), and EOIS (End of Interactive Support) dates are effective per the End of Servicing Milestones above and as of the Date of Publication of this PCN. This notification is separate from Intel's warranties, supply guidance, and agreements. It does not alter, expand, or extend any existing contractual rights or obligations.

Following the End of Servicing Updates (ESU), Intel's Baseline Servicing Period will conclude, ceasing the provision of functional and security updates through the Intel Platform Update (IPU) or similar processes to the broad market. After EOIS, Intel concludes providing interactive support, including technical support provided through web tickets, telephone, chat, community support forums, or email inquiries.

Please contact your local Intel Field Sales representative if you have any further questions about this End of Life notice.

Products Affected/Intel Ordering Codes:

Marketing Name	Product Code	Affected MM#
Intel® Optane™ SSD DC P5810X Series (400GB, 2.5in PCIe x4, 3D XPoint™) Generic Single Pack	SSDPF21Q400GA01	99APGX
Intel® Optane™ SSD DC P5810X Series (800GB, 2.5in PCIe x4, 3D XPoint™) Generic Single Pack	SSDPF21Q800GA01	99ARTF

PCN Revision History:

Date of Revision:

March 22, 2024

Revision Number:

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Reason:

Originally Published PCN



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No response from customers will be deemed an acceptance of the change, and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below.

Americas Contact: asmo.pcn@intel.com

Asia Pacific/PRC Contact: apacgccb@intel.com

Europe Email: eccb@intel.com

Japan Email: jccb.ijkk@intel.com