



Product Change Notification

Change Notification #: 823365-00

Change Title: Select Intel® Optane™ Memory Series,
Intel® Optane™ Memory M10 Series,
Intel® Optane™ SSD 800P Series
PCN 823365-00, End of Servicing,
End of Servicing Update

Date of Publication: May 29, 2024

Key Characteristics of the Change:

End of Servicing

Forecasted Key Milestones*:

End of Interactive Support Date	May 29, 2024
End of Servicing Update Date	May 29, 2024

*All forecasted key milestones are subject to change

Description of Change to the Customer:

The Intel SKUs listed in the products affected table will End of Servicing Updates, and End of Interactive Support.

Customer Impact of Change and Recommended Action:

ESU (End of Servicing Updates), and EOIS (End of Interactive Support) dates are effective per the End of Servicing Milestones above and as of the Date of Publication of this PCN. This notification is separate from Intel's warranties, supply guidance, and agreements. It does not alter, expand, or extend any existing contractual rights or obligations.

Following the End of Servicing Updates (ESU), Intel's Baseline Servicing Period will conclude, ceasing the provision of functional and security updates through the Intel Platform Update (IPU) or similar processes to the broad market. After EOIS, Intel concludes providing interactive support, including technical support provided through web tickets, telephone, chat, community support forums, or email inquiries.

Please contact your local Intel Field Sales representative if you have any further questions about this End of Servicing Notification.

Products Affected/Intel Ordering Codes:

Marketing Name	Product Code	MM#
Intel® Optane™ Memory Series (16GB, M.2 80mm PCIe 3.0, 20nm, 3D XPoint™) Generic 100 Pack	MEMPEK1W016GA	957794
Intel® Optane™ Memory M10 Series (32GB, M.2 80mm PCIe 3.0, 20nm, 3D XPoint™) Retail Box 10 Pack	MEMPEK1J032GAXT	962392
Intel® Optane™ SSD 800P Series (118GB, M.2 80mm PCIe 3.0, 3D XPoint™) Generic 100 Pack	SSDPEK1W120GA	960267
Intel® Optane™ Memory M10 Series (64GB, M.2 80mm PCIe 3.0, 20nm, 3D XPoint™) Retail Box 10 Pack	MEMPEK1J064GAXT	962393
Intel® Optane™ Memory Series (32GB, M.2 80mm PCIe 3.0, 20nm, 3D Xpoint) Generic Single Pack	MEMPEK1W032GA01	953341
Intel® Optane™ Memory Series (16GB, M.2 80mm PCIe 3.0, 20nm, 3D Xpoint) Generic Single Pack	MEMPEK1W016GA01	953340
Intel® Optane™ SSD 800P Series (118GB, M.2 80mm PCIe 3.0, 3D XPoint™) Retail Box Single Pack	SSDPEK1W120GAX1	962396
Intel® Optane™ SSD 800P Series (58GB, M.2 80mm PCIe 3.0, 3D XPoint™) Generic 100 Pack	SSDPEK1W060GA	960266
Intel® Optane™ Memory M10 Series (16GB, M.2 80mm PCIe 3.1 x4, 3D XPoint™) Generic 100 Pack	MEMPEK1J016GA	960268
Intel® Optane™ Memory M10 Series (64GB, M.2 80mm PCIe 3.0, 20nm, 3D XPoint™) Generic 100 Pack	MEMPEK1J064GA	960272
Intel® Optane™ Memory Series (32GB, M.2 80mm PCIe 3.0, 20nm, 3D XPoint™) Generic 100 Pack	MEMPEK1W032GA	957795
Intel® Optane™ Memory Series (32GB, M.2 80mm PCIe 3.0, 20nm, 3D XPoint™) Retail Box 10 Pack	MEMPEK1W032GAXT	957793
Intel® Optane™ Memory M10 Series (16GB, M.2 80mm PCIe 3.0, 20nm, 3D XPoint™) Retail Box 10 Pack	MEMPEK1J016GAXT	962391
Intel® Optane™ SSD 800P Series (58GB, M.2 80mm PCIe 3.0, 3D XPoint™) Retail Box 10 Pack	SSDPEK1W060GAXT	962394
Intel® Optane™ SSD 800P Series (118GB, M.2 80mm PCIe 3.0, 3D XPoint™) Generic Single Pack	SSDPEK1W120GA01	960259
Intel® Optane™ Memory M10 Series (16GB, M.2 80mm PCIe 3.1 x4, 3D XPoint™) Generic Single Pack	MEMPEK1J016GA01	960260
Intel® Optane™ Memory M10 Series (32GB, M.2 80mm PCIe 3.1 x4, 3D XPoint™) Generic 100 Pack	MEMPEK1J032GA	960270
Intel® Optane™ Memory Series (16GB, M.2 80mm PCIe 3.0, 20nm, 3D XPoint™) Retail Box 10 Pack	MEMPEK1W016GAXT	957790
Intel® Optane™ SSD 800P Series (58GB, M.2 80mm PCIe 3.0, 3D XPoint™) Generic Single Pack	SSDPEK1W060GA01	960258
Intel® Optane™ SSD 800P Series (118GB, M.2 80mm PCIe 3.0, 3D XPoint™) Retail Box 10 Pack	SSDPEK1W120GAXT	962395
Intel® Optane™ Memory M10 Series (32GB, M.2 80mm PCIe 3.1 x4, 3D XPoint™) Generic Single Pack	MEMPEK1J032GA01	960261
Intel® Optane™ Memory M10 Series (64GB, M.2 80mm PCIe 3.0, 20nm, 3D XPoint™) Generic Single Pack	MEMPEK1J064GA01	960262

PCN Revision History:

Date of Revision:

May 29, 2024

Revision Number:

00

Reason:

Originally Published PCN



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No response from customers will be deemed an acceptance of the change, and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below.

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