



# Product Change Notification

**Change Notification #:** 831078-00

**Change Title:** Select Intel® Optane™ Persistent Memory Series, PCN 831078-00, End of Servicing, End of Servicing and End of Interactive Support Notification

**Date of Publication:** August 27, 2024

## Key Characteristics of the Change:

End of Servicing

## Forecasted Key Milestones:

End of Interactive Support Date	June 30, 2025
End of Servicing Update Date	June 30, 2025

\*All forecasted key milestones are subject to change

## Description of Change to the Customer:

The Intel SKUs listed in the products affected table will End of Servicing Updates, and End of Interactive Support.

## Customer Impact of Change and Recommended Action:

ESU (End of Servicing Updates), and EOIS (End of Interactive Support) dates are effective per the End of Servicing Milestones above and as of the Date of Publication of this PCN. This notification is separate from Intel's warranties, supply guidance, and agreements. It does not alter, expand, or extend any existing contractual rights or obligations.

Following the End of Servicing Updates (ESU), Intel's Baseline Servicing Period will conclude, ceasing the provision of functional and security updates through the Intel Platform Update (IPU) or similar processes to the broad market. After EOIS, Intel concludes providing interactive support, including technical support provided through web tickets, telephone, chat, community support forums, or email inquiries.

Please contact your local Intel Field Sales representative if you have any further questions about this End of Life notice.

## Products Affected/Intel Ordering Codes:

Marketing Name	Product Code	MM#
Intel® Optane™ Persistent Memory 512GB Module (1.0) 4 Pack	NMA1XXD512GPSU4	999AW1
Intel® Optane™ Persistent Memory 100 Series (512GB Module) 50 Pack	NMA1XXD512GPSUF	999AW2
Intel® Optane™ Persistent Memory 100 Series (256GB Module) 50 Pack	NMA1XXD256GPSUF	999AVZ
Intel® Optane™ Persistent Memory 128GB Module (1.0) 50 Pack	NMA1XXD128GPSUF	999AVW
Intel® Optane™ Persistent Memory 100 Series (256GB Module) 4 Pack	NMA1XXD256GPSU4	999AVX
Intel® Optane™ Persistent Memory 128GB Module (1.0) 4 Pack	NMA1XXD128GPSU4	999AVV

## **PCN Revision History:**

**Date of Revision:**

August 27, 2024

**Revision Number:**

00

**Reason:**

Originally Published PCN



# Product Change Notification

## 831078-00

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No response from customers will be deemed an acceptance of the change, and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below.

**Americas Contact:** [asmo.pcn@intel.com](mailto:asmo.pcn@intel.com)

**Asia Pacific/PRC Contact:** [apacgccb@intel.com](mailto:apacgccb@intel.com)

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